WHEN WILL I RECEIVE MY TICKETS?
You will receive an order confirmation via email or mail (depending on your preference) when your order is processed. However, tickets and tax receipts will be mailed in mid-November. We will send an email in the beginning of November reminding you.

WHERE SHOULD I PARK?
If you do not have an overnight room at the Hotel du Pont, we recommend parking at the Doubletree Hotel at 700 North King Street. If you do have a room, you should park at the Hotel du Pont.

WHAT IS THE ITINERARY FOR THE NIGHT?
The show begins promptly at 8:00 pm, though we recommend arriving downtown by 7:30pm so you have enough time to park, drop off your coats, and find your seats. The concert should end around 9:45pm, and the entire audience walks two blocks to the Hotel du Pont for the After Party. If you have special needs that make walking to the Hotel difficult, please contact Kate Gugerty directly at 302-658-7897 or kgugerty@grandopera.org.

HOW DO I GET A HOTEL ROOM AT THE HOTEL DUPONT?
The Hotel du Pont is offering a reduced rate for Gala attendees on the night of the event. They can call the hotel directly to make their reservations and should inform the representative that they are attending the Grand Gala. The Hotel's phone number is 302-594-3100.

IS MY TICKET PURCHASE TAX DEDUCTIBLE?
Since the Grand Gala is a fundraiser, your ticket purchase is considered a donation to The Grand. Each ticket is valued at $120, and the remaining amount is fully tax deductible as allowed by law.

I HAVE A LARGE GROUP OF FRIENDS COMING. CAN WE ALL SIT TOGETHER?
We should be able to accommodate large groups sitting together. We recommend submitting your order sooner rather than later to guarantee your request.

CAN I PICK MY SEATS?
You can make a seating request and we will try our best to accommodate you. More often than not, we are able to seat donors in their requested seats (assuming the requested seats are in the level at which you purchased tickets).

I WANT TO GO TO THE AFTER PARTY, TOO. HOW MUCH ARE THOSE TICKETS?!
Actually, all tickets include the show at The Grand, as well as the After Party at the Hotel du Pont. The After Party will feature several entertainers in seven of the hotel's event spaces.

WHO ARE THE PERFORMERS AT THIS YEAR'S GRAND GALA AFTER PARTY?
We are still in the process of finding artists, but so far, the entertainment is: The Greaseband in the Gold Ballroom; The Karen Rodriguez Latin Jazz Ensemble in the duBarry Room; and Wilmington Photo Booth Co. in The Grill.

HOW WILL THE HOTEL KNOW THAT I'M REALLY ATTENDING THE GALA WHEN I MAKE MY RESERVATION?
The hotel staff will send us a list of people who are booked at the Grand Gala rate. We will check their list with our list of attendees and inform the hotel if there are any discrepancies.